

# VISA SIGNATURE MUSEUM COLLECTION - SEATTLE ART MUSEUM PARTNERSHIP

## Membership Promotion Terms & Conditions

Terms & Conditions: To receive 15% off the Patron membership level at the Seattle Art Museum, you must use a valid U.S.-issued Visa Signature or a valid U.S.-issued Visa Infinite card. This discount offer is valid through 10/15/17, while supplies last. Value of the discount (15% off price of Patron level membership) will be deducted from a single order on [www.seattleartmuseum.org](http://www.seattleartmuseum.org), onsite, or over the phone. Memberships are not transferable or refundable. Visa reserves the right to modify or cancel this offer at any time and without notice. Offer cannot be combined with any other offer or discount and must be redeemed at time of purchase. Void where prohibited.

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Limitation of Liability: The Visa Signature Museum Collection discount offer is also subject to The Seattle Art Museums Terms and Conditions of Use and Privacy Policy. In redeeming this offer, participant, on behalf of himself/herself and his/her immediate family members (spouse, parents, children and siblings and their spouses) and individuals living in the same households of such participants agrees to release and hold harmless officers, directors, employees, agents, and assigns of Visa Inc., Visa U.S.A. Inc., Visa International Service Association, The Seattle Art Museum, and their respective successors, affiliates, parents, and related companies, client financial institutions, and advertising and promotion agencies, from any and all liability or damage of any kind resulting from or arising from participation in the offer or acceptance, possession, use, misuse or nonuse of the offer (including travel related thereto).

## Frequently Asked Questions

What is this offer? Visa Signature and Visa Infinite cardholders receive 15% off select membership levels when they join the Seattle Art Museum at the Patron level.

Which Membership Levels are available for this offer? Patron: \$250 (\$212.50 w/ Visa premium card discount)

How do I participate in this offer?

Online: Visit [www.visa.com/signature](http://www.visa.com/signature) or <http://www.seattleartmuseum.org/join-and-give> to take advantage of this offer.

In Person: Visit the membership desk onsite at the Seattle Art Museum (1300 First Avenue, Seattle, WA 98101) or Asian Art Museum (1400 East Prospect Street, Seattle, WA 98112).

Over the phone: Call the Customer Service Center at 206.654.3210 to join or renew over the phone.

What credit cards are eligible for the membership discounts? Authorized cardholders who hold an eligible Visa premium card and are in good standing can take advantage of the membership discount. Eligible Visa premium cards include U.S.-issued Visa Signature and U.S.-issued Visa Infinite cards. The Visa Signature Museum Collection offer is valid only when you purchase a membership with a valid, eligible Visa premium card.

Why do I have to enter my entire 16-digit card number? How will Visa use this information? Visa will use your 16-digit Visa card number for the following purposes:

- 1) Validate Visa cardholder ownership in order to redeem offer. Your card will not be charged.
- 2) Track engagement so that we can evaluate the program.

Why am I receiving an error message? Your Visa credit card must be a valid U.S.-issued Visa Signature or valid U.S.-issued Visa Infinite card to be eligible. To confirm that your card is eligible, please contact your bank directly.

Note - you may have a new Visa Signature card that has not yet been added to our validation system. If you have just received your Visa Signature card, please contact Visa Signature Concierge at 800-953-7392 and a Concierge can assist with your purchase.

You may also email [AskVisaUSA@visa.com](mailto:AskVisaUSA@visa.com) with questions. Title your email "Visa Signature Museum Collection." For your security and protection, please DO NOT include your complete credit card number in any correspondence.

Once I have entered the full 16-digits of my Visa Signature or Visa Infinite card, can I use another card to pay for my tickets? No. Payment must be completed with a valid US-issued Visa Signature or valid U.S.-issued Visa Infinite card.

Are there any limits to the number of discounted Memberships I can purchase? No. More than one (1) qualifying membership may be purchased with an eligible Visa premium card.

Are memberships transferable or refundable? No. Memberships are not transferable or refundable.

Is there an expiration date on the Membership? SAM Memberships are active for a full twelve months.

If I am currently a Member at one of the levels that is applicable for the Visa Signature discount, how can I take advantage of the discount? You can renew your membership for another year at the discounted price.

Where can I go for more information about Seattle Art Museum Memberships? Please visit <http://www.seattleartmuseum.org/join-and-give/member-benefits-and-levels> or <http://www.seattleartmuseum.org/about-sam/faq> for more information.

How do I contact someone if I have additional questions? Contact Visa Signature Concierge at 1-800-953-7392. Contact Seattle Art Museum at [membership@seattleartmuseum.org](mailto:membership@seattleartmuseum.org) or call 206-654-3210.

### **Retail Offer Terms & Conditions**

Terms & Conditions: To receive 15% off purchases at the Seattle Art Museum Shop, you must use a valid U.S.-issued Visa Signature or a valid U.S.-issued Visa Infinite card. You must make a minimum purchase of \$150. This discount offer is valid through 10/15/17. Value of the discount (15% off with a minimum purchase of \$150) will be deducted from a single order at time of purchase. Retail store discount may not be applied to artist editions, limited editions and may not be combined with any other offers. Visa reserves the right to modify or cancel this offer at any time and without notice. Void where prohibited.

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Limitation of Liability: The Visa Signature Museum Collection discount offer is also subject to The Seattle Art Museums Terms and Conditions of Use and Privacy Policy. In redeeming this offer, participant, on behalf of himself/herself and his/her immediate family members (spouse, parents, children and siblings and their spouses) and individuals living in the same households of such participants agrees to release and hold harmless officers, directors, employees, agents, and assigns of Visa Inc., Visa U.S.A. Inc., Visa International Service Association, The Seattle Art Museum, and their respective successors, affiliates, parents, and related companies, client financial institutions, and advertising and promotion agencies, from any and all liability or damage of any kind resulting from or arising from participation in the offer or acceptance, possession, use, misuse or nonuse of the offer (including travel related thereto).

### **Frequently Asked Questions**

What is this offer? Visa Signature and Visa Infinite cardholders receive 15% off purchases at the Seattle Art Museum Shop with a minimum purchase of \$150.

Is a minimum purchase required? A minimum purchase of \$150 is required.

Are there offer exclusions? Yes – the discount does not apply to artist editions, limited editions and may not be combined with other offers.

How do I participate in this offer? Visit the Seattle Art Museum (located at 1300 First Avenue, Seattle, WA 98101) or Asian Art Museum (located at 1400 East Prospect Street, Seattle, WA 98112) and use your Visa Signature or Visa Infinite to make a minimum purchase of \$150.

Do I have to be a Member at the Seattle Art Museum to take advantage of this offer? No – all Visa Signature and Visa Infinite cardholders are eligible for the discount (with minimum purchase required).

What credit cards are eligible the membership discounts? Authorized cardholders who hold an eligible Visa premium card and are in good standing can take advantage of the membership discount. Eligible Visa premium cards include valid U.S.-issued Visa Signature and U.S.-issued Visa Infinite cards. The Visa Signature Museum Collection offer is valid only when you purchase a membership with a valid, eligible Visa premium card.

Does the Seattle Art Museum Shop offer Returns or Exchanges? SAM accepts returns up to 30 days after purchase with receipt.

Where can I go for more information about the Seattle Art Museum Shop? Please visit <http://www.seattleartmuseum.org/visit/shops> for more information.

How do I contact someone if I have additional questions? Contact Visa Signature Concierge at 1-800-953-7392. Contact the Seattle Art Museum Shop at [shop@seattleartmuseum.org](mailto:shop@seattleartmuseum.org) or 206-654-3120.